

# Seth Kesarimal Porwal College of Arts & Science & Commerce, Kamptee

## Feedback Analysis 2018 – 2019

### Analysis of Student Feedback

Three questionnaires were used for feedback of the students in the college for the session 2018 – 2019. In the first questionnaire student's opinion about the evaluation of the teachers is taken. In the second questionnaire teacher's scholastic preparation and performance is observed and in the third form the infrastructure and resources are discussed. In this process randomly total 240 respondents (students) were taken. The feedback forms are explained in the tabular form as below.

#### Questionnaire I Evaluation of Teachers (figures in %)

S. No.	Parameter	Very Good	Good	Satisfactory	Unsatisfactory
1	Knowledge base of the Teacher	85	07	08	Nil
2	Sincerity/Commitment of the Teacher	08	90	02	Nil
3	Interest generated by Teacher	08	84	08	Nil
4	Accessibility of the Teacher in and out of the class	22	70	08	Nil
5	Ability to design quizzes / tests / examinations and projects to evaluate students understanding of the course	10	83	07	Nil
6	Overall rating	27	63	10	Nil

In the above table it is seen that total six parameters are observed to rate the different attributes of the teachers. Four point scales is used for evaluation. In the table overall rating given by the students for the different six parameters are as follows:

Very good - 27 %

Good - 63 %

Satisfactory - 10%

Unsatisfactory - Nil

It is seen that the students are satisfied with the knowledge base of the teachers in the college where as they are less satisfied with the interest generation of the teacher.

### Questionnaire II Teachers Scholastic Preparation and Performance

Question	Options	Scale selected by the students (figures in %)			
		Option A	Option B	Option C	Option D
1. Was the course easy or difficult to understand?	A. Easy B. Manageable C. Difficult D. Very Difficult	Nil	52	42	06
2. How much of the syllabus was covered in the class?	A. 85 to 100 % B. 70 to 85 % C. 55 to 70 % D. less than 55 %	90	05	04	01
3. What is your opinion about the library material and facilities for the course?	A. more than adequate B. adequate C. inadequate D. very poor	Nil	50	44	06
4. To what extent were you able to get material for the prescribed readings?	A. easily B. with some difficulty C. not available at all D. with great difficulty	03	71	24	02
5. How well did the teacher prepare for the classes?	A. thorough B. satisfactorily C. poorly D. indifferently	15	85	Nil	Nil
6. How well was the teacher able to communicate?	A. always effective B. sometimes effective C. just satisfactorily D. generally ineffective	80	11	08	01
7. How far the teacher encourages students' participation in class?	A. mostly yes B. sometimes C. not at all D. always	87	08	04	01
8. If yes, which of the following methods were used?	A. encouraged to raise questions B. get involved in discussion in class C. encourage discussion outside class D. did not encourage	80	15	04	01
9. How helpful was the teacher in advising?	A. very helpful B. sometimes helpful C. not at all helpful D. did not advise	91	09	Nil	Nil

10. The teacher's approach can best be described as	A. always courteous B. sometimes rude C. always indifferent D. cannot say	82	04	02	12
11. Internal assessment was	A. always fair B. sometimes unfair C. usually unfair D. sometimes fair	90	07	03	Nil
12. What effect do you think the internal assessment will have on your course grade?	A. helps to improve B. discouraging C. no special effect D. sometimes effective	87	04	06	03
13. How often did the teacher provide feedback on your performances?	A. regularly / in time B. with helpful comment C. often / late D. without any comments	84	11	03	02
14. Were your assignments discussed with you?	A. Yes, fully B. Yes, partly C. not discussed at all D. sometimes discussed	72	23	Nil	05

The analysis of the above table is given as under. From above table it is clear that 42 percent students replied that their course is difficult to understand. It can also be observed that 90 percent students said that 85 to 100 percent course is covered in the class. The analysis also found that 44 percent student said that library material and facilities for the course is inadequate. 71 percent student says that they get the prescribed reading material with some difficulty. Their opinion about the teacher's preparation for the class is satisfactory. 80 percent respondents believed that Communication of the teachers is always effective. Encouragement of the teachers for the students is 87 percent. 80 percent students said stated teachers encourage the students to raise questions. 81 percent said teachers are very helpful in advising. The teachers are always courteous in the opinion of the 82 percent students. As per as internal assessment is considered it was always fair said 90 percent. 90 percent think that internal assessment helps to improve their course grade. It was found that 85 percent have opinion that teachers provide regular feedback on their performances. It is clear that 72 percent students fully agreed with their teachers that they always discuss their assignment with them.

**Questionnaire III****Infrastructure and Resources (figures in %)**

S. No.	Parameter	Strongly Agree	Agree	Not Sure	Disagree	Strongly Disagree
1	Cooperation of office staff	Nil	81	05	14	Nil
2	Cooperation of library Staff	74	09	17	Nil	Nil
3	Online education resources in the Library	Nil	40	26	12	12
4	Internet facility in the Library	37	18	18	27	Nil
5	Availability of books & reading materials in the Library	83	03	04	06	04
6	Condition of equipment in the laboratory	78	06	02	10	04
7	Canteen facility	85	15	Nil	Nil	Nil
8	Common rooms	Nil	Nil	Nil	07	93
9	Cleanliness of washrooms	79	10	02	04	05
10	Cleanliness of classrooms	74	14	01	07	04
11	Green Campus	83	11	04	02	Nil
12	Clean drinking water	88	09	03	Nil	Nil
13	Functioning of NCC	97	03	Nil	Nil	Nil
14	Facilities for disabled person	Nil	Nil	06	03	91
15	Power Supply	73	12	03	12	Nil
16	Grievance and redressal	72	18	10	Nil	Nil
17	Functioning of NSS	91	05	04	Nil	Nil
18	Sports and Co-curricular activity	97	03	Nil	Nil	Nil

In this questionnaire related to college infrastructure and resources total 18 questions are included with five point scale. The library is well equipped but there is scope online study material for students. Table shows that students are strongly agree and satisfied with the canteen facility, NCC and NSS unit of the college. They are also satisfied with the opportunities of sports and co-curricular activities. Whereas students are dissatisfied with the facilities of separate common rooms for boys and girls. They also disagree with the college building which is less accessible to disabled students.

## Analysis of Teacher Feedback

The questionnaire was used to collect feedback of the teachers for the session 2018 – 2019. The questionnaire has questions regarding various facilities provided by the college and the overall environment in the college. In this process total 25 respondents (teachers) were taken. The feedback forms are explained in the tabular form as below.

### Responses from teachers (figures in %)

S. No.	Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The objectives of syllabus is clearly defined and clear to students and teachers	94	02	02	01	01
2	The books/journals prescribed as listed material are relevant and cover entire syllabus	84	06	02	05	03
3	The prescribe books are available in library in sufficient manner	87	03	10	Nil	Nil
4	The environment in the college is conducive for research and teaching	40	40	10	02	08
5	The administration is teacher friendly	86	04	07	03	Nil
6	ICT facilities provided by the college are sufficient	81	09	03	05	02
7	Separate space in the college canteen is available for the students	87	03	04	06	Nil
8	Classroom/ toilets are cleaned	54	06	15	10	15
9	The college provides adequate opportunities and support to faculty members for updating their skills and qualification	75	20	03	02	Nil

In the above table it is seen that total ten parameters are observed to rate the different attributes of the college. five point scales is used for evaluation. In the table overall rating given by the students for the different six parameters are as follows:

Excellent	-	76.44%
Very Good	-	10.33 %
Good	-	6.22%
Average	-	3.77%
Poor	-	3.22%

The common observation arise out of data collection is that the college teachers are satisfied with the facilities provided by the college.

## Analysis of Parents Feedback

The questionnaire was used for feedback of the parents in the college for the session 2018 – 2019. The questionnaire has questions regarding various facilities provided by the college and the overall environment in the college. In this process randomly total 100 respondents (parents) were taken. The feedback forms are explained in the tabular form as below.

**Questionnaire                      Evaluation of College (figures in %)**

S. No.	Parameter	Excellent	Very Good	Good	Average	Poor
1	Ambience of the college	85	07	06	02	Nil
2	The college environment is favorable for the overall development of the student.	08	85	02	05	Nil
3	Admission procedure	74	6	16	04	Nil
4	Academic Discipline	08	81	09	02	Nil
5	Examination system	04	83	07	03	Nil
6	Infrastructure and lab facilities	19	63	10	08	Nil
7	Learning resources like library, internet and computers	58	24	04	14	Nil
8	Work culture	71	08	11	10	Nil
9	Canteen facility	83	09	06	02	Nil
10	Sports and cultural activities	90	01	05	04	Nil
11	NSS & NCC activities	78	06	12	04	Nil
12	Security Arrangement	84	01	14	01	Nil
13	Counseling facility	71	15	04	10	Nil

In the above table it is seen that total thirteen parameters are observed to rate the different attributes of the college. five point scales is used for evaluation. In the table overall rating given by the students for the different six parameters are as follows:

Excellent	-	64.38 %
Very Good	-	30 %
Good	-	5.30%
Average	-	Nil
Poor	-	Nil

It is seen that the parents are satisfied with the overall environment/ work culture of the college.



## Analysis of Alumni Feedback

The questionnaire was used to collect feedback of the alumni from college for the session 2018 – 2019. The questionnaire has questions regarding various facilities provided by the college and the overall environment in the college. In this process randomly total 25 respondents (alumni) were taken. The feedback forms are explained in the tabular form as below.

### Responses from alumni (figures in %)

S. No.	Parameter	Excellent	Very Good	Good	Average	Poor
1	Proud to be an alumnus	80	10	06	03	01
2	The Courses learned is linked with your current job	08	85	02	05	Nil
3	Infrastructure & Laboratory Facilities	74	6	16	04	Nil
4	Library Facilities	80	09	09	02	Nil
5	Canteen Facilities	04	79	07	03	02
6	Faculty members	81	09	03	05	02
7	Non teaching staff members	58	24	04	14	Nil
8	Educational resources	71	08	11	10	Nil
9	Admission process	75	20	03	02	Nil
10	Overall rating of the college	76	12	04	06	02

In the above table it is seen that total ten parameters are observed to rate the different attributes of the college. five point scales is used for evaluation. In the table overall rating given by the students for the different six parameters are as follows:

Excellent - 60.07 %

Very Good - 26.02 %

Good - 6.50%

Average - 5.40%

Poor - 2.01%

While asked about the whether the alumni will able to help college regarding placement of students, project work and internship most of them was eager to help.

The last point in the questionnaire was about the suggestions. The suggestions received from the alumina were as follows

- ❖ To register the alumni association
- ❖ Alumni should take keen interest in increasing employment of our college students
- ❖ The alumni meeting should be held at least twice a year.
- ❖ All the programs of Ex- students must be held under the banner of Alumni Association.

It is seen that the alumni are satisfied with the overall environment/ work culture of the college.